

How Planit Woodworking Products Support Windows 7™

Planit is committed to helping its customer's transition smoothly to the new Windows 7 operating system. This document details how current and upcoming Planit products support Windows 7.

To see exact System Requirements for each Planit Product please see the System Requirements area of the web site. Each application has its own Minimum Requirements related to the different levels of Windows 7 which can be used.

This document covers these Planit products:

Alphacam
Cabinet Vision Solid
Cabnetware
Jobsite Companion
Kitchen Builder
NcCenter
Planit Cabinet Builder
S2M Center

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PLANIT PRODUCTS AND WINDOWS 7

Q. Will Planit support the new Windows 7 operating system?

A. As a leading developer for Microsoft® Windows®, Planit has a long track record of supporting the latest version of the Windows operating system. Planit is excited about the new Windows 7 operating system and has been working closely with Microsoft to test Planit products on release editions of this operating system. Now that Windows 7 is publicly available, Planit is conducting final testing of many of its products to:

- Identify and document issues with current versions of its software.
- Develop patches for some of Planit's currently available products, so they run smoothly on Windows 7.
- Verify that upcoming releases of Planit's products meet rigorous standards of quality and fully support Windows 7.

Q. Do current versions of Planit products support Windows 7?

A. Planit products available as of October 22, 2009 were released before Windows 7 became publicly available and so have not been fully designed for or tested on this new operating system. However, many of those products run under Windows 7 with minimal issues. To find out more about how different Planit products work with Windows 7, please see specific product sections later in this FAQ.

Q. Will Planit update currently available products to support Windows 7?

A. Planit has an extensive portfolio of products, each with different schedules for fully supporting Windows 7. For example, Planit will release updates to Solid 5 and S2M Center 2.2 to deliver full compatibility with Windows 7 in November 2009, and we currently plan to release an update to Jobsite Companion before the end of 2009 to support Windows 7 and Windows Mobile 6.5.

Q. Does CV-Solid Version 5 run on Windows 7?

A. Yes. CV-Solid Version 5 was designed to install and run on Windows 7. In fact, Version 5 concretely demonstrates our commitment to making our manufacturing products compatible with the new Windows 7 operating system as soon as feasible.

Q. Does CV-Solid Version 4.2 (Including Solid Design Version 4.2) run on Windows 7? Do earlier versions of CV-Solid run on Windows 7?

A. CV-Solid Version 4.2 has been tested on release versions of Windows 7. Customers can install and run CV-Solid Version 4.2 but may run into issues.

Earlier versions of CV-Solid do not officially support Windows 7. Planit does not plan to release updates to Version 4.2 or earlier versions of CV-Solid to support Windows 7.

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Q. Does Kitchen Builder Version 1.6 run on Windows 7? Do earlier versions of Kitchen Builder run on Windows 7?

A. Kitchen Builder Version 1.6 has been tested on release versions of Windows 7. Customers can install and run Kitchen Builder Version 1.6 but may run into issues.

Kitchen Builder 1.6 and earlier versions of Kitchen Builder do not officially support Windows 7. Planit does not plan to release updates to Kitchen Builder 1.6 or earlier versions of Kitchen Builder to support Windows 7.

Q. Does Cabnetware Version 8.2 run on Windows 7? Do earlier versions of Cabnetware run on Windows 7?

A. Cabnetware Version 8.2 has been tested on release versions of Windows 7. Customers can install and run Cabnetware Version 8.2 but may run into issues. Please report any software issues to Tech Support.

Cabnetware 8.2 and earlier versions of Cabnetware do not officially support Windows 7. Planit does not plan to release updates to Version 8.2 or earlier versions of Cabnetware to support Windows 7.

Q. Will the upcoming Cabnetware Version 8.3 run on Windows 7?

A. Yes. CW Version 8.3 was designed to install and run on Windows 7.

Q. Does Planit Cabinet Builder Version 2.0 run on Windows 7? Do earlier versions of Planit Cabinet Builder run on Windows 7?

A. Planit Cabinet Builder Version 2.0 has been tested on release versions of Windows 7. We are now actively testing Planit Cabinet Builder Version 2.0 on the shipping editions of Windows 7. Customers can install and run Planit Cabinet Builder Version 2.0 but may run into issues. Please report any software issues to Tech Support.

Earlier versions of Planit Cabinet Builder do not officially support Windows 7. Nothing prior to Version 2.0 was tested but presumably will run with a new key driver installation. Planit does not plan to release updates to earlier versions of Planit Cabinet Builder to support Windows 7.

Q. Does S2M Center Version 2.2 run on Windows 7? Do earlier versions of NcCenter run on Windows 7?

A. S2M Center Version 2.2 has been tested on release versions of Windows 7. We are now actively testing Version 2.2 on the shipping editions of Windows 7. Customers can install and run S2M Center Version 2.2 but may run into issues.

Earlier versions of NcCenter do not officially support Windows 7. Planit does not plan to release updates to earlier versions of NcCenter to support Windows 7.

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Q. Does Job Site Companion Version 2.1 run on Windows 7? Do earlier versions of JSC run on Windows 7?

A. Yes, Jobsite Companion Version 2.1 is fully compatible with Windows 7. Planit will also be providing a new Version of Jobsite Companion before the end of 2009 that will support Windows Mobile 6.5 as well.

Earlier versions of JSC do not officially support Windows 7. Planit does not plan to release updates to earlier versions of JSC to support Windows 7.

Q. Will the upcoming release of Alphacam 2010 R1 run on Windows 7?

A. Yes. The upcoming Release of Alphacam 2010 R1 was designed to install and run on Windows 7. In fact, this release will concretely demonstrate our commitment to making our CAM products compatible with the new Windows 7 operating system as soon as feasible. We are currently testing 2010 R1 on the shipping version of Windows 7 to help ensure optimal compatibility before we officially release Alphacam 2010 R1.

Q. Does Alphacam Version 8 run on Windows 7? Do earlier versions of Alphacam run on Windows 7?

A. Alphacam V8 has been tested on release versions of Windows 7. We are now actively testing V8 on the shipping editions of Windows 7. Customers can install and run Alphacam V8 but may run into issues. Issues found with running Alphacam V8 on Windows 7 are unlikely to be fixed.

At the time of this writing, the only known issue with Alphacam V8 and Windows 7 is with the installation of the HASP security key drivers. The drivers that are provided with the V8 install are not Windows 7 compatible and fail to install properly. During the HASP installation part of the Alphacam install, an error is raised. Upon accepting the error, the Alphacam install continues. If using Alphacam V8 with a HASP security key, Windows 7 drivers must be downloaded from the Aladdin [website](#) and installed before Alphacam will become functional. If not using Alphacam V8 with a HASP security key, no action is required.

Earlier versions of Alphacam do not officially support Windows 7. Planit does not plan to release updates to earlier versions of Alphacam to support Windows 7.

Q. I use a variety of video hardware for some of my Planit software. Are all of those components compatible with Windows 7?

A. When upgrading to a major new operating system like Windows 7, you need to plan your transition and make sure that all of the hardware and software components you depend on daily will also be compatible. Unfortunately there is no single source of information. Instead, we recommend making a list of the hardware and software tools you use regularly, and then visiting each related website to review their Windows 7 support statement. You can also try the Microsoft Windows 7 Upgrade Advisor at <http://windows.microsoft.com/en-us/windows/downloads/upgrade-advisor>.

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TECHNICAL SUPPORT AND WINDOWS 7

Q. Where can I learn about any known issues with Planit products and Windows 7?

A. You can visit each products support websites at:

<http://www.alphacam.com/support>

<http://www.cabinetvision.com/support>

<http://www.cabnetware.com/support>

<http://www.screentomachine.com/support>

<http://www.jobsite.planit.com/support>

And search for the latest information on known issues and possible solutions in the Product specific Support sites. Enter "Windows 7" in the search field to look for specific results.

Q. Does Planit offer technical support for running current products on Windows 7?

A. Planit offers basic support for running current Planit products on Windows 7. Specifically, we will:

- Research and document known issues, and possible workarounds, in the Planit Product specific Support Forums.
- Troubleshoot issues with installation, crashes, and other similar issues, just as we would for fully supported operating systems.
- Offer full support on how to use the features of supported applications, subject to the normal parameters of our support policies.

Please note that we may not be able to address installation or compatibility and other issues that arise from running Planit products released before October 22, 2009 on Windows 7.

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AT A GLANCE: PLANIT PRODUCTS AND WINDOWS 7 SUPPORT

Q. Planit has an extensive portfolio of woodworking software products. Is there a quick way for me to check which products support Windows 7?

A. We have compiled the following chart to make it easier for you to check specific products. This chart will continue to grow as more testing and support information becomes available across our products.

Related Products	Support for Windows 7	How It Runs on Windows 7
Alphacam 5 & Earlier	Does Not Support	Planit does not recommend attempted install or running in Windows 7.
Alphacam 6	Not Officially Supported	Planit does not recommend attempted install or running in Windows 7.
Alphacam 7	Not Officially Supported	Planit does not recommend attempted install or running in Windows 7.
Alphacam 7.5	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Alphacam 8.x	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Alphacam 2010 R1	Yes	Full Windows 7 compatibility.
Cabinet Vision 3.x & Earlier	Does Not Support	Planit does not recommend attempted install or running in Windows 7.
Cabinet Vision 4.0	Does Not Support	Planit does not recommend attempted install or running in Windows 7.
Cabinet Vision 4.1	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Cabinet Vision 4.2	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Cabinet Vision 5	Yes	Full Windows 7 compatibility.
Cabnetware 7 & Earlier	Not Officially Supported	Planit does not recommend attempted install or running in Windows 7.
Cabnetware 8.0	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Cabnetware 8.1	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Cabnetware 8.2	Not Officially Supported	Installs and runs on Windows 7. May have possible issues.
Cabnetware 8.3	Yes	Full Windows 7 compatibility.
Jobsite Companion 1.x	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Jobsite Companion 2.0	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Jobsite Companion 2.1	Yes	Full Windows 7 compatibility.
Kitchen Builder 1.5 & Earlier	Does Not Support	Planit does not recommend attempted install or running in Windows 7.
Kitchen Builder 1.6	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
NcCenter 1.x	Does Not Support	Planit does not recommend attempted install or running in Windows 7.
NcCenter 2.0	Not Officially Supported	Planit does not recommend attempted install or running in Windows 7.
NcCenter 2.1	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
Planit Cabinet Builder 1.x	Not Officially Supported	Planit does not recommend attempted install or running in Windows 7.
Planit Cabinet Builder 2.x	Not Officially Supported	Known to run on Windows 7, but there may be issues that will not be addressed.
S2M Center 2.2	Yes	Full Windows 7 compatibility.

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